

Home Energy Savings Survey

Brought to you by <<field 1>> and Vital Communities.

Town Energy Committees and volunteers around the Upper Valley are partnering with Vital Communities to connect folks to programs that help them stay comfortable and save money this year and in years to come. Whether it's 95 degrees and you can't keep cool or when it's below zero and you can't keep warm, there is a solution for every home.

With this survey, we are hoping to learn about strategies you've used to bring down your energy bills. We'll then share those tips with others so we can all benefit from low energy costs. With your permission, we'll also use your response to provide you with information on the energy savings programs that could benefit your household. Thank you again!

1) What fuel do you use for your primary source of heat?

- Kerosene
- Propane
- Heating Oil
- Electricity
- Cordwood
- Wood Pellets

2) What fuel do you use for your secondary (backup) source of heat?

- Kerosene
- Propane
- Heating Oil
- Electricity
- Cordwood
- Wood Pellets

3) Do you use any other sources of heat?

4) What temperature do you set your thermostat to during the winter?

5) How do you feel about your current spending on your energy bills (heat & electricity bills combined)?

- I can usually afford to pay my energy bills
- I can usually afford to pay my energy bills, but the cost seems higher than it should be
- I can usually afford to pay my energy bills, but if the cost goes up it will become a challenge
- Some months it is hard for me to afford my energy bills along with everything else
- I can't afford my energy bills without help

6) Have you made any changes to your home or lifestyle to reduce your energy bills? Please check all that apply.

Weatherized my home (added insulation, window caulking, storm windows, interior window inserts or window plastic, etc.)

Installed a more efficient heating system

Decreased the temperature setting on my thermostat(s)

Installed programmable thermostat(s)

Switched to LED light bulbs

Other - Write In: _____*

7) If you checked any of the above, please describe what you did. Any tips or advice we can share with other neighbors?

Please list programs, rebates, or contractors used if applicable.

8) Below is a list of programs that can help reduce energy bills. Please check the boxes of those you are familiar with and interested in learning about. If you are interested in any of these programs, please enter your contact information at the end of the survey and a volunteer will reach out with more information.

	Aware	Not Aware	Interested in this program	Have used this program
Listen's Heating Helpers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Weatherization Assistance Program (CAPSTONE, SEVCA)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Green Mountain Power Energy Assistance Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Seasonal Fuel/Crisis Fuel Assistance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
COVER Home Repair's volunteer assisted weatherization	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficiency Vermont Rebates	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
USDA Section 504 Home Repair Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

9) If you contacted or used any of these programs, how satisfied were you with your experience?

	Extremely Dissatisfied	Somewhat Dissatisfied	Somewhat Satisfied	Extremely Satisfied
Listen's Heating Helpers	[]	[]	[]	[]
Weatherization Assistance Program (CAPSTONE, SEVCA)	[]	[]	[]	[]
Green Mountain Power Energy Assistance Program	[]	[]	[]	[]
Seasonal Fuel/Crisis Fuel Assistance	[]	[]	[]	[]
COVER Home Repair's volunteer assisted weatherization	[]	[]	[]	[]
Efficiency Vermont Rebates	[]	[]	[]	[]
USDA Section 504 Home Repair Program	[]	[]	[]	[]

10) Please tell us anything that might be helpful for others to know about these programs. Please provide program name(s):

11) Do you have any feedback for the people who run these programs? Please provide program name(s):

12) If you wanted to lower your energy bills, how would you like to get information about programs that could help? (Please select your top three choices)

Online (Websites, Internet search, blogs)

Direct Mail

Friend or Neighbor

Social Media (Listserv, Facebook)

Posters in public places (bulletin boards, post office, library)

Newspaper Ads or Articles

Town Energy Committee

Radio

Television

Other - Write In: _____*

13) Do you have any additional comments? We would like to hear about anything we may have missed.

14) Do you live in a mobile or manufactured home?

- Yes
- No

15) On average, how much do you spend annually on heating fuels (fuel oil, propane)?

- Under \$1,100 (\$92 per month)
- \$1,100 - \$1,600 (between \$92 and \$133 per month)
- \$1,600 - \$2,000 (between \$133 and \$167 per month)
- Over \$2,000 (more than \$167 per month)

16) On average, how much do you spend annually on electricity?

- Under \$1,100 (\$92 per month)
- \$1,100 - \$1,600 (between \$92 and \$133 per month)
- \$1,600 - \$2,000 (between \$133 and \$167 per month)
- Over \$2,000 (more than \$167 per month)

17) We would like to connect you with a volunteer from your town who can help connect you to programs that suit your needs. They would reach out by phone or email to talk with you about any energy saving programs that might be a good fit for you. We look forward to connecting with you! (Check all boxes that apply)

- Sounds great. I look forward to being connected with a volunteer who can help me lower my energy bills.
- I'd rather not be contacted, thanks anyway.
- I prefer to be contacted BY PHONE
- I prefer to be contacted BY EMAIL

18) Would you consider sharing your experiences about lowering your energy costs so that others can learn from your experience and reduce their energy bills?

The energy savings programs mentioned in this survey are great resources for our Upper Valley neighbors, but they're not perfect. Vital Communities has an opportunity to share your feedback with program providers to help make these programs work better, and even to imagine new programs that would help in new ways. We also want to improve our own efforts in engaging local communities.

But we need your help. **You know better than anyone what it's like to heat your home, to keep energy bills low, or to try and apply for these programs. You also know better than anyone where programs do - or don't - actually help you in the ways you need help.**

Would you be willing to share your thoughts and experiences? This would likely involve one or more phone calls or virtual meetings with Vital Communities staff or volunteers, and we have grant funding to compensate you for your time. **Are you interested in learning more about this opportunity? (If you check "yes", a volunteer or staff person will follow up by phone).** *This would be separate from the Raffle Prizes, which you are entered into automatically if you check "yes" on the Raffle Question in this survey.*

Yes, you can contact me for a phone interview about my experiences.

No, please do not contact me for a phone interview.

19) Contact Information

First Name: _____

Last Name: _____

Town: _____

Email Address: _____

Phone Number: _____

Thank You for taking this survey!

Your survey response will help volunteers provide information specific to your unique needs and share with others any tips or strategies you've used to bring down your energy bills so we can all benefit from low energy costs.

***Unless you checked otherwise,* a volunteer will be reaching out to you with more information about energy savings!**

If you have any questions about this survey, feel free to contact Vital Communities by emailing Anna Guenther at anna@vitalcommunities.org or by phone at 802-291-9100 x117.

To find more information about energy savings, please visit our Vermont Energy Savings website at www.vitalcommunities.org/energyhelp!
